

## MUSA SOLUTIONS

### ●●●● MUSA@Contract

Signing contracts is often synonymous with long queues and bureaucracy.

The **MUSA@Contract** solution is designed to automate the bureaucratic process of signing contracts for any company that works with the public: telephone service providers, financial, insurance or banking institutions, public utilities, credit card issuers, or supermarkets for signing fidelity cards or memberships in sporting associations.

The ergonomic, compact and mobile equipment includes a powerful system capable of scanning identity documents and acquiring data, a server for archiving data, an interactive touchscreen and a keyboard.

The **MUSA@Contract** solution is easily transportable, allowing the enterprises to optimise the acquisition of new contracts by relocating its counters closer to the customer at events, in public areas, even in customers' homes and offices, etc.

Furthermore, speeding up the procedure and reducing waiting times is valuable to the customer and can result in considerable reductions in time and costs.

With **MUSA@Contract** the manual forms completion is replaced by completely automated functions of scanning and data capture. Data in documents are recognised by the OCR system and automatically entered into the contract documents. Data can be added, changed or completed using the integrated keyboard and the customer can append his/her digital signature using the terminal's touchscreen, thereby eliminating the need to sign more than once.

Each contract is immediately drafted in electronic format, speeding up the entry process and contract activation at the headquarters or back office, and includes electronic colour copies of the signatory's identity documents. Once completed, the contract is archived in PDF format and can be printed and sent via email.

The high degree of customisation allows different types of contracts and uses to be personalised for each user.

Confidentiality and respect of privacy are guaranteed and the added value is immediately apparent: avoiding the accumulation of all types of forms. The advantages of immediacy, convenience and precision make **MUSA@Contract** even more unique.



Relocating activities • Automating the signature process • Faster and more economical processes



Checking baggage is often synonymous with long queues and a bureaucracy.

International anti-terrorism regulations require personal data of the person checking the luggage to be documented so that the luggage can be traced, which can be tedious and expensive. Often the data must be manually entered by an operator and results in customer dissatisfaction with long waits.

All this can be eliminated due to the extraordinary performance of the **MUSA@Luggage** solution. Management of baggage checking is completely automated based on the MUSA simplicity philosophy: it is no longer necessary to photocopy documents, use a keyboard or other cumbersome equipments. Rather, the data are entered through a user-friendly interface and a touchscreen.

**MUSA@Luggage** is an integrated solution, with ergonomic and compact equipment and a powerful system capable of scanning identity documents and handling data, a server for archiving data, a touchscreen and a printer for identification tags for the checked baggage.

It is the ideal solution for exhibitions, convention centres, hotels, train stations and air terminals, entertainment parks and production facilities, etc., that want to improve customer satisfaction and achieve maximum efficiency and, as a result, considerable savings.

In each phase of the process, the user interface guides the operator through the steps and the use appears interactive and speedy.

Each piece of equipment may be used for both CHECK-IN or CHECK-OUT, as a stand-alone solution, or in a network with more than one device, with data saved on a single database.

At CHECK-IN, the customer can put a signature on the touchscreen or on an integrated pad to agree or disagree to privacy regulation.

A smart card is issued to the customer that serves as the receipt and is used to expedite the baggage return process, that is precise and punctual, even if the smart card is lost.

The steps in this procedure can be summarised as follows:

- scanning identity documents
- consensus for data handling and touchscreen signature
- recording data on smart card
- printing baggage tags

In just a few seconds and entirely automatically, it is possible to collect the baggage checker's data as well as a colour digital copy of his/her document, catalogue the baggage and identify it with a barcode tag, markedly reducing errors in the registration process.

No more queues and maximum efficiency at the baggage check.



**No document photocopying • Respect of visitors' privacy • Precise and punctual baggage return**